







IMMUNIZATION WORKFLOW ASSESSMENT: PART II

Vaccination Restart and Catch-Up



Patient Documentation Preparation		Related Strategies  	
Immunization Workflow Topics	Notes	Key Messages	
Patient immunization status <ul style="list-style-type: none"> How do staff identify which doses are due or overdue for the scheduled visit? <ul style="list-style-type: none"> Look up patient immunization history and vaccines due or overdue in the IIS prior to check-in? Print forecasted on-time and catch-up vaccinations due for the next day's appointments? Reconcile parent's records with practice's vaccination plan? 		 	Knowing what vaccines are due before patients arrive helps keep patients on track for on-time and/or catch-up vaccinations
Patient demographic information <ul style="list-style-type: none"> How does staff maintain accurate patient demographic information (e.g., reminder/recall)? <ul style="list-style-type: none"> Compare patient info in IIS to EHR? 			Maintaining accurate demographic and contact information supports IIS-based reminder/ recall
Patient status in IIS <ul style="list-style-type: none"> Are staff managing patient active/inactive status in the IIS? 			Maintaining accurate active/inactive status supports accuracy of practice level coverage and IIS-based reminder/ recall

 **Schedule next visit**








 **Leverage IIS**

 **Strong recommendation**

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Patient Check-in		Related Strategies   	
Immunization Workflow Topics	Notes	Key Messages	
Patient demographic information <ul style="list-style-type: none"> How do staff ensure that they can contact parents for scheduling on-time or catch-up immunizations or other care issues? <ul style="list-style-type: none"> Do staff verify/update patient contact information? Compare to IIS? EHR? 		 	Maintaining accurate demographic and contact information supports IIS-based reminder/recall
Culture of immunization <ul style="list-style-type: none"> Prominently display immunization promotion material? Where from? Current? Presumptive language about vaccines due during visit? Inform parents of catch-up immunization schedule when needed? 			Makes parents aware of your policy for on-time and catch-up vaccination , presents it as the norm, supports consistent message throughout practice
Patient immunization status <ul style="list-style-type: none"> How do staff identify which doses are due for the scheduled visit? <ul style="list-style-type: none"> Look up patient immunization history and vaccines due or overdue in the IIS? Consult catch-up ACIP immunization schedule if needed? Reconcile parent immunization record information with their immunization plan for the patient? Enter new and/or historical vaccinations into the EHR or IIS and retrieve a vaccine forecast? 			The IIS knows the ACIP schedule and can help identify what vaccinations will be needed and when Complete data in the IIS improves vaccine recommendations and accuracy of assessment reports

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Provider Discussion & Exam		Related Strategies   	
Immunization Workflow Topics	Notes	Key Messages	
Vaccine Hesitancy <ul style="list-style-type: none"> Does the provider use presumptive language about on-time and/or catch-up vaccines during the visit? Does the other staff? Are providers familiar with the common reasons parents request alternative vaccine schedules? How does the provider respond when parents express concerns? Is the parent educated about the risks of delaying or not vaccinating their children? Does the clinic document vaccine refusals? 			Providers are parents' most trusted source of information about vaccination Provider recommendation is correlated with vaccination coverage
Documentation <ul style="list-style-type: none"> How and where do staff record information about the vaccines administered to the patient during their visit? 			Complete immunization data in the IIS improves vaccine recommendations and accuracy of assessment reports
Scheduling <ul style="list-style-type: none"> When is the timing of next dose appointments discussed? How does the provider know which doses are due next, or if the catch-up schedule should be followed? How is this information recorded and shared with the parents? 		 	AAP recommends scheduling the next immunization appointment to help keep patients on track for vaccination. The IIS knows the ACIP schedule can help identify what vaccinations will be needed and when

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Vaccination		Related Strategies  	
<u>Immunization Workflow Topics</u>	<u>Notes</u>	<u>Key Messages</u>	
Documentation <ul style="list-style-type: none"> If the parent requests a copy of their child's updated immunization record, how do staff provide it? Do staff inform the parent of the IIS public access portal for independent lookup? 			<ul style="list-style-type: none"> Providing an after-visit summary to the patient and parent serves as a reminder of when to return
Scheduling <ul style="list-style-type: none"> How do staff identify next vaccines and on-time or catch-up due dates for parents and staff scheduling next appointments? How is this information shared with the parent? Do staff provide the parent an updated immunization record with next doses and due dates? From where? The IIS? Can the next scheduled appointment be scheduled before this vaccination procedure? Can appointment scheduling be done in the exam room? Is a clear "on or after" date provided for parent and check-out staff for scheduling the next on-time or catch-up immunization appointment? If yes, who determines it? 		 	<ul style="list-style-type: none"> AAP recommends scheduling the next immunization appointment to help keep patients on track for vaccination. Handling scheduling prior to vaccination helps avoid divided attention if parent needs to soothe the child. The IIS knows the ACIP schedule and can help identify what vaccinations will be needed and when Clear "on or after date" helps ensure patients aren't vaccinated too early and getting an invalid dose

 **Schedule next visit**

 **Leverage IIS**

 **Strong recommendation**



Patient Check-Out		Related Strategies   	
<u>Immunization Workflow Topics</u>	<u>Notes</u>	<u>Key Messages</u>	
Documentation <ul style="list-style-type: none"> If the parent requests a copy of their child's updated immunization record, how do staff provide it? Do staff inform the parent of the IIS public access portal for independent lookup? 			<ul style="list-style-type: none"> Providing an after-visit summary to the patient and parent serves as a reminder of when to return
Scheduling <ul style="list-style-type: none"> How do staff identify next vaccines and on-time or catch-up due dates for parents and staff scheduling next appointments? How is this information shared with the parent? Do staff provide the parent an updated immunization record with next doses and due dates? From where? The IIS? Is a clear "on or after" date provided for parent and check-out staff for scheduling the next on-time or catch-up immunization appointment? If yes, who determines it? 		 	<ul style="list-style-type: none"> AAP recommends scheduling the next immunization appointment to help keep patients on track for vaccination. The IIS knows the ACIP schedule can help identify what vaccinations will be needed and when Clear "on or after date" helps ensure patients aren't vaccinated too early and getting an invalid dose

 **Schedule next visit**

 **Leverage IIS**

 **Strong recommendation**